VOICE-BASED MESSAGE RETRIEVAL AND TRAVERSAL METHOD

ABSTRACT OF THE DISCLOSURE

A voice-based interface method to provide user access to retrieve, sort, and navigate through messages in multiple media according to a plurality of message sorting criteria. A particular message may belong to multiple message lists and therefore can be heard in response to different queries. This method provides a consistent interface for navigating through the messages in each list of messages sorted by each criterion, proper insertion of newly arrived messages, and change of message status once the message has been heard.